

Customer Service Report for LSSB

For the period: Monday, September 01, 2008 12:00:00 AM to Tuesday, September 30, 2008
11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	LSSB	Web	Other	DCS	LSSB	Other	DCS	LSSB	Other	To Close
ADB											
Connectivity	1	0	0	0	0	0	0	0	1	0	12
General Information											
Inquiry	2	0	0	0	0	1	0	0	1	0	16
OS/390 SOFTWARE											
OTHER SOFTWARE	0	0	0	10	0	4	0	0	6	0	0
Grand Total:	3	0	0	10	0	5	0	0	8	0	3

Total Tickets Closed:	8
Total Tickets Assigned/Pending/Checked Out:	5
Total Tickets Created:	13